TRANSPARENT FINANCIAL SERVICES

At Transparent Financial Services, we are ideally positioned to be your specialist retirement fund administrator and financial service provider.

OUR APPROACH

Our business approach allows employers to focus on their core business and trustees on critical areas, while our team of specialists ensure that the day-to-day functions of their retirement fund activities are taken care of.

OUR SERVICES

- Pension and provident fund administration.
- Intermediary services.
- Monthly administration and payment of pensioners.
- Medical aid intermediary services.

OUR STRATEGY

We allow our clients to stick to their proverbial knitting, while we take care of their retirement fund activities.

WHAT WE DO

Transparent Financial Services' main business is the provision of benefit fund administration services to retirement and other benefit funds, which enables fund trustees to keep their members informed through continuous, accurate and meaningful reporting and easily-accessible information.

OUR VALUES

- Accuracy and Efficiency
- Trust and Dependability
- Accountability and Customer Service
- Transparency and Simplicity
- Integrity and Ethics

'Employers should be able to focus on their business and trustees on critical areas, while we take care of the day-to-day functions of their retirement fund activities.'

MEDICAL AID

We are a registered medical aid broker and can provide your organisation with medical aid intermediary services and ongoing member support.

CONFIDENTIALITY

Our clients can rest assured that all information pertaining to any Fund or member is completely safe.

COMPLIANCE

We make use of an independent compliance officer to ensure adherence to all legislative requirements.

POLICIES & PROCEDURES

To perform our administrative and intermediary duties, we have developed and adhere to various company policies and procedures designed to protect the interests of the members, Funds under Administration and our administration staff.

HEAD OFFICE

ADMINISTRATION SYSTEM

Transparent Financial Services operates an administration environment designed for the South African retirement fund administration market.

ABOUT US

Transparent Financial Services (TFS) was formed in 2006 when it acquired the retirement fund administration business from the South African Typographical Union (SATU).

The company is registered as a Financial Service Provider in terms of the FAIS Act and has a number of agreements in place with major financial institutions to render co-administration services.

+27(0) 12 338 2000 • transfin@transfin.co.za • www.transfin.co.za

Company Reg. No: 2005/013904/07 | Licensed S13B Retirement Fund Administrator (Reg. No: 24/431) | Authorised Financial

Service Provider (FSP Reg. No: 42843) | Certified Health Care Broker (ORG 4248)