



# TRANSPARENT FINANCIAL SERVICES

At Transparent Financial Services, we are ideally positioned to be your specialist retirement fund administrator and financial service provider.



## INSURANCE

We provide a comprehensive range of short-term and life insurance products specifically suited to your needs. In addition, we are a registered medical aid broker and can provide your organisation with a comprehensive employee-focused financial services solution.

## CONFIDENTIALITY

Our clients can rest assured that all information pertaining to any Fund or member is completely safe.

## COMPLIANCE

We make use of an independent compliance officer to ensure adherence to all legislative requirements.

## POLICIES & PROCEDURES

To perform our administrative and intermediary duties, we have developed and adhere to various company policies and procedures designed to protect the interests of the members, Funds under Administration and our administration staff.

## ADMINISTRATION SYSTEM

Transparent Financial Services operates an integrated, fully customised, in-house developed system specifically designed for the South African retirement fund administration market.

## ABOUT US

Transparent Financial Services (TFS) was formed in 2006 when it acquired the retirement fund administration business from the South African Typographical Union (SATU).

The company is registered as a Financial Service Provider in terms of the FAIS Act and has a number of agreements in place with major financial institutions to render co-administration services.

TFS, through its subsidiary companies, provides short-term and life insurance solutions. In addition, our expertise has allowed us to expand into the administration of medical aid and medical gap insurance products as well.

Sanlam Life Insurance Ltd acquired a 26% shareholding in the business during the early part of 2016, providing backup and support through access to resources and industry research.

*'Employers should be able to focus on their business and trustees on critical areas, while we take care of the day-to-day functions of their retirement fund activities.'*

## HEAD OFFICE

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TRANSPARENT  
**FINANCIAL**  
SERVICES

Company Reg. No: 2005/013904/07 Licensed S13B Retirement Fund Administrator (Reg. No: 24/431).  
Authorised Financial Service Provider (FSP Reg. No: 42843). Certified Health Care Broker (ORG 4248).

Other companies in the TFS group include Transparent Consulting Services, a registered Credit Provider (NCRCP 11110), and Transparent Administration Services, which specialises in financial services administration.

